



TERMS OF HIRE

All items hired out by Gemma Bond are hired out on the following conditions:

- All items remain the property of Gemma Bond
- A non refundable booking deposit of 25% of the total order must be made in order to secure the reservation of items.
- In addition, a refundable 25% “good housekeeping” deposit is required on booking. All items are hired out in a clean and ready to use condition. If they are returned dirty then a washing charge of 25% of the original hire charge per item will be deducted from the “good housekeeping” deposit.
- The final balance is due 14 days before the date of the event.
- Cheques are only accepted if there is time for funds to have cleared before collection/delivery of all goods.
- The hirer is solely responsible for the safe keeping of all goods from the time of acceptance until returned to Gemma Bond’s premises.
- All queries regarding the condition of goods delivered by, or collected from Gemma Bond should be made immediately to Gemma Bond.
- “Good housekeeping” deposit will be refunded after items have been returned and checked by our staff.
- Gemma Bond staff are not responsible for the repacking of items at the end of an event. If the items are not boxed/packed ready for collection, a charge of £15.00/hour will be deducted from the “good housekeeping” deposit to compensate for clearance time.
- Shortages of or damaged goods will be charged at replacement cost.
- Customer goods cannot be accepted as replacement items.
- All boxes and packaging should be returned in a dry and intact state.
- Gemma Bond is under no liability whatsoever for any injury or damage to property or persons or loss of profit claimed by the hirer due to any interruptions, delays, inaccuracies, errors, omissions or failure to deliver items or from the use of any items hired by us.
- Receipt of goods for your event signifies full acceptance of these terms of hire from Gemma Bond.